

GOVERNMENT OF PAKISTAN  
(REVENUE DIVISION)  
FEDERAL BOARD OF REVENUE  
\*\*\*

F.No: 3(19)DRD/2018

Islamabad, the 31<sup>st</sup> March, 2020

**CIRCULAR**

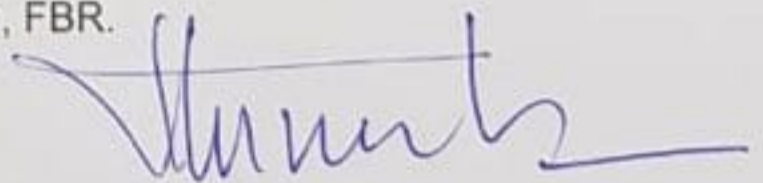
Subject: **CENTRALIZED ISSUANCE OF INCOME TAX, SALES TAX AND DUTY DRAW BACK REBATES / REFUNDS BY FEDERAL BOARD OF REVENUE.**

As a part of Government's Policy in the current challenging time, FBR is in the process of devising a transparent centralized system for issuance of Income Tax, Sales Tax and Duty Draw back rebates / refunds to the taxpayers in an expeditious manner. This process is being undertaken to facilitate the taxpayers across the country.

2. However, this endeavor may not be effective without full commitment by all the stakeholders, especially the taxpayers to stand with this resolve. This initiative is aimed to be flawless. In this regard, FBR needs full support of all stakeholders, especially the taxpayers. Therefore, it is urged that complaints regarding customs duty drawbacks, if any, may kindly be reported immediately as per the following details:-

Area of Complaint	Officer to be Contacted	Contact details
Customs	Member (Customs Operations)	Phone: 051-9201948 Email: <a href="mailto:membercustomspolicy@fbr.gov.pk">membercustomspolicy@fbr.gov.pk</a>

3. This issues with the approval of Chairperson, FBR.



(Muhammad Iqbal Muneeb)  
Chief (Customs Exports)

**Distribution:-**

- i. SA to Chairman, FBR
- ii. Member (Customs-Operations), FBR
- iii. Member (FATE), FBR
- iv. All Chief Collectors Customs.

31/3/2020