











### **Business Process Outsourcing –** Unleashing new opportunities

**CPD Hours: 1.5** 

Thursday, July 23, 2020 | 7.30 pm PST to 9.00 pm PST

Platform:

Zoom & Live on ICAP Facebook page



## **ABOUT THE** WEBINAR

According to a renowned author Stephen Covey, "Outsourcing is inevitable, and I don't think it's necessarily treating people like things." Gone are the days when outsourcing was considered a tactic for back room operations such as IT & payroll etc. In 90's era the concept of outsourcing started evolving. Since then different organisations have started outsourcing various functions e.g. manufacturing, logistics, product design, research & development, HR function, finance function etc. In many economies, this concept has now become a critical management tool. Not only does it reduces costs for the entities, it also makes use of the high quality expertise to accomplish the tasks which would ordinarily require an in-house development of highly skilled team of professionals. Outsourcing provides the entity's managers to focus on other strategic tasks for the entity.

For finance professionals like chartered accountants, business process outsourcing is a sphere where there is a lot of room for development of service lines. It would help us to move into new realms of services that have not been properly explored a lot by local finance professionals. This program will be useful for practicing and non-practicing members.













### **PRESENTERS & PANELISTS**

#### **Opening Remarks**



Rafgat Husain, FCA Chairman NRC ICAP

#### **Session** Chairman



Rana M. Usman Khan, FCA Vice President ICAP

#### **Presenter & Panelist**



Faisal Qamar, FCA Co-Founder/ Managing Partner HRSG BPO

#### **Moderator**



Asad Feroze, FCA Member NRC ICAP & Partner Grant Thornton Anjum Rahman

#### **Host & Vote of Thanks**



Ali Saif Cheema, FCA Chairman CPD Committee Lahore & Member NRC ICAP

#### **Panelists**



Farid Ahmed Khan, CFA **CEO FINCA** Microfinance Bank



Sajjad Mustafa Syed CEO Excellence Delivered ExD Pvt. Ltd.



Sajjad Iftikhar, FCA CIO Packages group













# PROGRAM DETAILS

Time	Program:
7.30 pm	Recitation from Holy Quran
7.35 pm	Opening Remarks
7.40 pm	Presentation (Business Process Outsourcing – Unleashing new opportunities)
8.05 pm	Moderated Panel Discussion
8.50 pm	Address by Session Chairman
9.00 pm	Vote of Thanks

Registration link: https://bit.ly/ICAPwebinars













